

WIDGET WALLBOARD

Browser & Handset Widget Wallboard

Build your own wallboard using a series of widgets that you can tailor to reflect your specific needs. Our wallboards can be displayed on an array of devices such as a computer, full screen TV, projector, monitor or the E50 handset.

Create

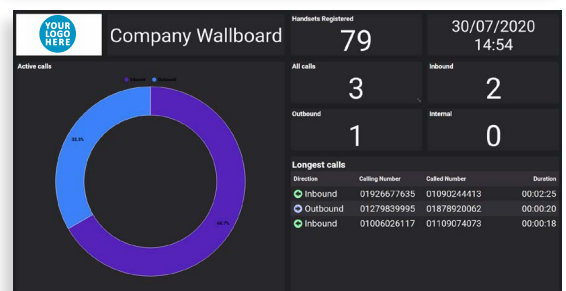
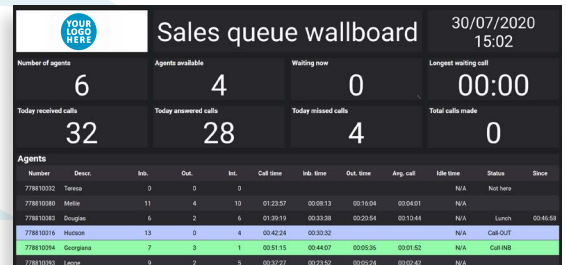
Using our pre-built templates which provide a good starting point, it's never been easier to design and use our widget wallboards with great flexibility. There are many options to tailor the layout of the wallboard. You can change the position of individual widgets, change sizes, adjust colours and resize elements.

Display

You are able to display your wallboard on your desk handset with our E50 handset model. You can view the productivity of the whole team with a quick look at the handset wallboard.

Extension Summary Widget

This widget is a comprehensive wallboard analysing how busy your staff are by showing daily call data and details on the agents current calls. This wallboard is perfect for a busy office environment, especially for call centres where agents and queues are closely monitored. Overall, the Extension Summary Widget is top of the range.



01708320000



sales@nta.co.uk



www.nta.co.uk



PRICE GUIDE

Widget Wallboard Setup £150

Each widget feature is priced depending on class. Multiple widgets can be added & monthly charges will recur accordingly.

E50 Handset Wallboard
£5 per month per handset

FREE

Logo Text RSS Marquee
Clock RSS

CLASS A - £25 per month

Extension Summary

CLASS B - £5 per month

Queue - List of Agents
Customers 15 Longest Active Calls

CLASS C - £2.50 per month

Agents
Customers Calls
Customers Active Calls
Customers Unanswered Calls
Customers Phone Registration
Customers Average Answer Time
Customers Active Calls (Pie Chart)
Customers Daily Longest Ring Call
Customers Inbound Calls per Number
Queue - Daily Total Calls Made by Agents
Queue - Daily Total Calls Answered
Queue - Daily Total Calls Received
Queue - Daily Total Calls Missed
Queue - Total Calls Available
Queue - Longest Waiting Call
Queue - Answered Now
Queue - Waiting Now



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