



Fraud  
protection

Easy to use  
self-manage  
portal

Call  
recording

Free Web RTC -  
"Click to Dial"

The right voice product can be crucial to your success. That's why we don't limit you to just one option. Our products and services will give you the right tools to create your perfect converged solution.

### What is SIP?

Session Initiation Protocol (SIP) Trunking is a way of providing telephone lines using data rather than fixed lines. It gives you the ability to make and receive calls using IP technology without needing to completely replace your PBX.

We have taken the time to ensure our SIP offering meets all our partners' needs. That's why we offer two types of SIP, with options to enhance your customers' service.

### HV.Select SIP

HV.Select SIP is our hybrid voice solution, created in partnership with BT Wholesale. It offers a complete suite of IP voice services that allow you to move your customers onto IP whilst retaining their existing PBX equipment, embarking on the first step in their journey to IP.

End-user customers can have multi-site businesses with both SIP and hosted seats, enabling free calling on-net within the same company. They are truly integrated, which means PBX handsets can dial hosted handsets by extension. SIP users and hosted users can be in the same hunt groups and are all managed on one portal. This makes moving to fully hosted incredibly easy and stress free - it's a simple click of a button.



Inclusive  
calls to local,  
national and  
UK headline  
mobile\*

Hybrid  
hosted  
seats and  
SIP solution

The first  
stepping stone  
to hosted PBX

DDI level  
billing and  
resiliency at no  
extra cost

End-user  
portal with  
branding  
options

Softphone  
clients and CRM  
integration  
applications

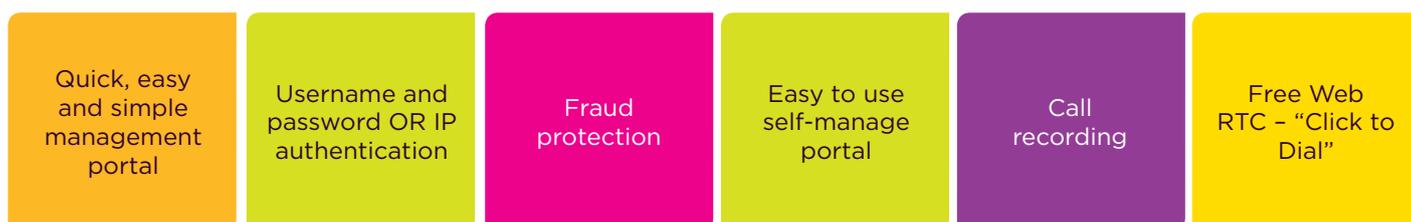
\*Subject to fair usage policy.



### Wholesale SIP Trunking

Our Wholesale SIP trunking service, powered by Voiceflex, provides an excellent trunking solution that is competitively priced. It offers flexibility for your businesses, from the type of authentication method you prefer to the proposition you would like to build: minutes or no minutes.

Unlike HV.Select SIP, the solution is not a hybrid so offers pure, simple SIP trunking. This means your order journey is quick and easy - there is no training required and you can order a SIP trunk in a matter of minutes.



### SIP Trunking Feature Matrix

Feature	HV.Select SIP	Wholesale SIP
03 Numbering	✓	✓
Advanced Call Analytics	Chargeable	✗
Authentication Method	Username & password	IP authentication or username & password
Call Attempts per Second	5 premium	9
Call Recording	Compliant	Non-compliant
DDI Level Resiliency	✓	✓
End User Branded Portal	✓	✗
Fraud Barring and Pattern Analysis	✓	✓
Fax Signalling T.38	✓	✓
Fax to Email	Chargeable	✗
Geographically Redundant SBC for Failover	✓	✓
International Numbering**	✓	✓
Order Journey Time	15 minutes	5 minutes
Passthrough Presentation Number	✗	✓
Softphone Clients for Desktop and Mobile	Chargeable	✗
Seamless Upgrade to HV.Select Hosted Seats	✓	✗
Web RTC - Click to Call	✗	✓

\*\*Inbound use only, this is not for use with international SIP.